

Managed IT Services

Streamline your IT, empower your team, and protect your business.

Responsive Support for Your Business.

Our Managed IT Service plans deliver a responsive and innovative engagement to support your IT needs, improve employee experience, and drive growth for your business.

We provide the technical support, engineering expertise, strategic guidance, and impactful technology solutions to transform your company into a modern, secure, cloud-enabled business

Strategic IT Leadership

Throughout our engagement, our team of Client Success Managers and vCIO Experts will partner with you to create a technology roadmap and strategic plan to support your business goals.

Comprehensive IT Management

Our managed IT service plans include full administration and support for your employees, their devices, your network, and all of the cloud solutions your company needs.

Cybersecurity

We'll safeguard your company's most valuable assets: your employees and your data. We provide multi-layer defense to protect against phishing, malware, and ransomware threats.

24x7 Live Help Desk

Our support team provides rapid response to your employees to ensure they remain secure and productive. Contact us using Quest® or reach us by phone, email, or website to enjoy a responsive, high-touch IT support experience.

A Next-Generation Client Experience

Sourcepass clients gain access to [Quest®](#), our innovative and powerful IT management platform.

Quest® is changing the client IT experience with quick access to service details, real-time project status, and powerful automation for onboarding new employees and more. Now also available on mobile iOS and Android devices.



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Our service plans include powerful security solutions and options that provide a secure, modern ecosystem for your business, all managed by our team of cyber security professionals.

Key Features

	Premium Foundational Support + Security	Advanced 24x7 Security Threat Protection	Ultimate Meet Compliance Requirements
24x7x365 Remote Support	✓	✓	✓
Onsite Support	✓	✓	✓
Client Success Manager & Strategic Advisor	✓	✓	✓
Quarterly Technology Review Meetings	✓	✓	✓
Annual Technology Assessment & Budget Roadmap	✓	✓	✓
Quest™ Platform + Detailed Reporting	✓	✓	✓
Server, Endpoint, Network Monitoring & Management	✓	✓	✓
Microsoft, Third-Party, Firmware Patching & Updates	✓	✓	✓
Cloud Backup & Disaster Recovery Management	✓	✓	✓
Managed Endpoint Protection for PCs, Macs & Server (MDR/EDR)	✓	✓	✓
24x7x365 SOC Monitoring (Endpoint MDR/EDR)	✓	✓	✓
Microsoft 365 & Azure Protection Management	✓	✓	✓
Phishing & Spam Protection	✓	✓	✓
Security Awareness Training & Phishing Simulations	✓	✓	✓
DNS & Web Content Filtering	✓	✓	✓
Dark Web Monitoring	✓	✓	✓
24x7x365 SOC Monitoring for Endpoints, Network, & Cloud		✓	✓
SIEM Platform & Threat Monitoring for Endpoints, Network, & Cloud		✓	✓
Application Whitelisting & Ring Fencing		✓	✓
Endpoint Elevation Control (PAM)		✓	✓
Monthly Vulnerability Scanning		✓	✓
Cybersecurity Risk Advisor			✓
GRC Platform & Cybersecurity Roadmap			✓
Policy, Vendor, & Compliance Management			✓
Due Diligence & Insurance Questionnaires			✓
Monthly Vulnerability Scanning & Review			✓
Annual Security Risk Assessment			✓

